

Festif & Safe

Tout le monde y veille

Intervention Protocol for Volunteers and the Team

If you are approached by a victim or witness:

- Give the victim your full attention, they should be your priority. Welcome their statements with kindness and empathy.
- Do not doubt their words.
- If the situation seems critical, call 911 immediately.
- Do not intervene alone.
- Ensure the victim's safety.
- Determine whether they are alone or accompanied.
- Do not leave them alone (seek assistance from another volunteer or responder if needed).
- Listen to their needs.
- Offer to accompany them to the safe space or a quieter area.
- Contact a responder
- Reach out to someone in the victim's support network if she want (family or friends).
- Leave only when the victim is in the hands of a professional responder.
- Inform the event management.

Use your judgment: if you witness a criminal act or a critical situation, contact the police directly.

Do not put yourself in danger, and respect your limits.

Who are the responders?

Responders are individuals specifically designated and trained to intervene in situations involving sexual violence.

If you witness harassment or an assault:

This situation becomes your priority.

- **Physical violence**

Ex: hitting, fighting, spitting, shoving, etc.

Intervention: do not intervene directly and seek a security officer immediately.

- **Verbal violence**

Ex : inappropriate or discriminatory remarks, insults, etc.

Intervention : Notify or find a responder

- **Severe intoxication**

Ex : a person under the influence of alcohol or drugs losing control.

Intervention : ask the person if they are okay or need help. Seek a responder and depending on their condition, notify or seek first aid. The safe space can always serve as a quiet area if needed. Inform the event management.

- **Problematic intoxication**

Ex : a person under the influence of alcohol or drugs losing control and posing a danger to themselves or others.

Intervention : notify or seek first aid or security personnel and inform the event management.

- **Harassment or sexual violence**

Ex : inappropriate comments, persistence, non-consensual touching.

Intervention : notify or find a responder.

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Intervention protocole for security team

This protocol aims to define the responsibilities of the security team and the Festif & Safe intervention team during incidents involving sexual assaults and/or involuntary intoxications.

The Festif & Safe project, developed by the Table de concertation des groupes de femmes GÎM and its partners, aims to prevent and respond to sexual assaults and involuntary intoxications during festivals. Through collaboration with regional and local organizations, the Festif & Safe team has refined its expertise to intervene effectively and appropriately in these sensitive situations, ensuring the safety and well-being of all festivalgoers.

The responders have the expertise to handle cases of sexual assault and are familiar with both the youth and adults of the region. Their presence fosters an environment of trust while ensuring a highly relevant and reassuring presence.

To ensure the optimal well-being of festivalgoers, close collaboration between the security team and the Festif & Safe team is essential. This collaboration will help create a safe and welcoming environment for all festival participants.

If you are approached by a victim or witness of a sexual assault:

1. Give the victim your full attention and make them your priority.
2. Partner with another person for the intervention.
3. Ensure the victim's safety (are they alone? What are their needs?).
4. Contact a responder
5. Make sure the victim is in the care of a responder before leaving.

If you witness harassment or an assault:

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Intervention: intervene.

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- **Severe intoxication**

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- **Problematic intoxication**

Ex: a person under the influence of alcohol or drugs losing control and posing a danger to themselves or others.

Intervention: intervene or seek first aid and inform the event management.

- **Harassment or sexual violence**

Ex: inappropriate comments, persistence, non-consensual touching.

Intervention: notify or find a responder and inform the event manager.

Use your judgment: if you witness a criminal act or a critical situation, contact the police directly.

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Protocol site manager

If an incident of violence or harassment is reported:

1. Ensure the victim is safe and accompanied by a professional.
2. Verify whether the perpetrator has been identified and if they are still on-site.
3. Contact security to have the individual removed from the site.
4. Write a report with the responder and/or those involved in the intervention (a few lines to summarize the situation and list the people/volunteers involved).
5. Determine whether the police should be called in cases of violence, harassment, sexual assault or involuntary intoxication
6. Contact a member of management to ensure follow-up.



Information box for volunteers and organizers. This box can be placed in various locations on the site (e.g., reception area, bar, restrooms) and distributed to key individuals (security agents, medical team, reception staff, etc.).



LOCATION OF SAFE SPACES

Location:

Days and hours of operation:

If you need support and are on a site without a "safe space," look for a member of the festival team, a volunteer, or an identified responder, or contact one of the following individuals:

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